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Code: 303201

BCA 2nd Semester Exam., 2019

BUSINESS ENGLISH

Time: 3 hours

Full Marks: 60

Instructions:

- (i) The marks are indicated in the right-hand margin.
- (ii) There are SEVEN questions in this paper.
- (iii) Attempt FIVE questions in all.
- (iv) Question Nos. 1 & 2 are compulsory.
- Distinguish between the following pair of words (any six):
 - (a) Aisle, Isle
 - (b) Breach, Breech
 - (c) Bazar, Bizarre
 - (d) Yolk, Yoke
 - (e) Prosecute, Persecute
 - (f) Gate, Gait
 - (g) Berb, Bard
 - (h) Canter, Canto

- 2. Answer the following (any three): 4×3=12
 - (a) Discuss on the structure and layout of a business letter.
 - (b) Differentiate between notice, agenda and circular.
 - (c) Which according to you is the best style of reading? Why?
 - (d) Discuss briefly on the principles of business correspondence.
 - (e) Discuss on the types of resumes.

Answer any three of the following: $12 \times 3 = 36$

- 3. Has Johnson's book helped you see how change can be beneficial...in life in general, as well as in your own work or personal life?
- What is a summary? List the characteristics of a good summary.
- 5. Your company had ordered for a consignment of computer peripherals. On receiving the goods it was found that many goods were damaged beyond repair. Write a letter of complaint to the company informing them of the same and asking them to replace the goods at the earliest.

- 6. Write an essay not exceeding 250 words on Electronic Waste'.
- 7. Expand the following in not more than 150 words:
 - (a) My favourite personality
 - (b) If I had powers
 - (c) Slow and steady wins the race

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