

**Code : 302205**

**BBA 2nd Semester Exam., 2018**

**MANAGEMENT INFORMATION SYSTEM**

Time : 3 hours

Full Marks : 60

Instructions :

- (i) The marks are indicated in the right-hand margin.
- (ii) There are **SEVEN** questions in this paper.
- (iii) Attempt **FIVE** questions in all.
- (iv) Question Nos. **1** and **2** are compulsory.

1. Choose the correct answer of the following :

2×6=12

- (a) The study project proposal
  - (i) recommends implementation of an MIS
  - (ii) recommends further study of MIS feasibility
  - (iii) recommends a particular MIS design
  - (iv) None of the above
- (b) During the MIS development process, progress reporting meetings are held
  - (i) daily
  - (ii) weekly
  - (iii) monthly
  - (iv) only on as-needed basis

(c) The bars in a bar chart are represented by the

- (i) rectangles in a network diagram
- (ii) arrows in a network diagram
- (iii) triangles in a network diagram
- (iv) None of the above

(d) Which of the following is not true of operational decisions?

- (i) Concern the execution of specific tasks
- (ii) Primarily made by middle management
- (iii) Usually have preset standards
- (iv) Include acceptance or rejection of credit

(e) Computer information systems are most successful in providing information for

- (i) control decisions
- (ii) planning decisions
- (iii) strategic decisions
- (iv) non-programmable decisions

- (f) Error reports are an example of
- (i) scheduled reports
  - (ii) demand reports
  - (iii) exception reports
  - (iv) predictive reports
2. (a) How does management information system play vital role in the companies? 6
- (b) What are the pitfalls (disadvantages) of MIS? 6
3. (a) Explain the term 'information quality'. 6
- (b) What are the components of the information system? 6
4. (a) Explain the classification of the MIS based on the system. 6
- (b) What happens if an organization does not develop a system for its functionality? 6
5. (a) How can the information system play the vital roles in the decision making of the managers? 6
- (b) What are the limitations of the expert systems? 6
6. (a) What do you mean by ERP? 6
- (b) What are the limitations of expert systems? 6

( Turn Over )

7. (a) How can computer be depended system support human resource management system in the business?
- (b) How can we implement the tactical and strategic planning in an organization?

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