

Code : 302203

BBA 2nd Semester Exam., 2018

HUMAN RESOURCES MANAGEMENT—I

Time : 3 hours

Full Marks : 60

Instructions :

- (i) All questions carry equal marks.
 - (ii) There are **SEVEN** questions in this paper.
 - (iii) Attempt **FIVE** questions in all.
 - (iv) Question Nos. **1** and **2** are compulsory.
1. Write True or False of the following statements (any six) :
 - (a) OB is multidisciplinary.
 - (b) OB fails to recognize dynamic nature of organization.
 - (c) OB assumes that there is no one best approach.
 - (d) Manager good people skill is not the need of the globalised competitive market.
 - (e) People learn by observing others with the environment behaviour and cognition.
 - (f) OB is one of the many systems operating within a large social system.
 - (g) Leadership and job design is not a scope of OB.

(h) The cognitive framework is useful in analyzing perception, personality, motivation decision making of human organization

(i) People don't learn by observing from others.

(j) F. W. Taylor gave a administrative theory.

2. Answer the following (any three) :

(a) Discuss various factors influencing satisfaction.

(b) Explain various styles of leadership discuss their applications.

(c) Discuss the strategies for strategic management.

(d) Discuss the concept of emotional intelligence.

(e) What are the various causes of conflict in organization?

3. Define the concept 'organizational behaviour' write a note on emergence of organizational behaviour as a discipline.

4. Discuss various factors in shaping personality of a successful manager.

5. What do you understand by attitude? What are its components? How is an attitude formed? Explain.
6. Define organizational culture and also explain the main characteristics and components of culture.
7. Outline the process of group formation. Explain the characteristics performing teams for organizational growth and sustenance.

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